





Adviser Declaration

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My experience

I am a Financial Adviser (FA) under RIVAL Wealth's Financial Advice Provider Licence through the Financial Markets Authority and a member of Financial Advice New Zealand. My expertise is providing advice on cash management, debt management, ACC, personal risk management, estate planning information, KiwiSaver and general insurance advice. I am a contractor of RIVAL Wealth Ltd, a specialist financial advice company which aims to provide the best solution for you to make an informed decision about your financial situation.

I grew up in the Wairarapa and have been involved in the financial services industry here since 1997 in many different areas of advice. I have held roles with local companies starting my career as a Claims Manager, moving to more active role with clients as a Fire and General Broker, and have many years experience as a Personal Risk Adviser.

My husband and I own a joint fishing venture with one of our sons and nephew. In my spare time I love to keep fit and active so I can enjoy keeping up with my young grandchildren.

My relevant qualifications and business awards

I have completed the New Zealand Certificate in Financial Services Level 5 with strands in insurance. I am proud of the business awards we have received and love being a part of the success.













I keep my knowledge and competence up-to-date through <u>continuing education</u> (consisting of seminars, technical briefings, product accreditation and conference workshops). This includes keeping up-to-date with changes to the Code of Professional Conduct for Financial Advisers and relevant consumer laws such as the Fair Trading Act.

Services we provide

I provide advice in the following subject areas:

Area	General Information
Comprehensive Financial Planning	Full analysis of your situation aligned with your financial objectives.
Cash and Debt Management	Providing personal advice on budgeting, debt restructuring and establishing sufficient cash reserves.
Risk Management	Protecting personal risk and ensuring sufficient cash is available in the event of disability, illness or death.
General Insurance	Protecting your possessions and actions against unforeseen loss or damage

I cannot give advice on the following but can refer you to an expert within our business:

Area	General Information
Investment and Retirement Planning	Considering risk profile, investment timeframes and cash flow needs, recommending appropriate solutions to you. <i>Referred to an investment expert within our business</i> .

How I Operate

If you engage in personalised advice, my services will take into account <u>your personal objectives</u>, financial situation <u>and needs</u>. It will be clear and concise and provide you sufficient information to make an informed decision. This process can require a series of meetings with you before our advice is finalised. The services I provide will depend on your needs, and may include any or all of those detailed in this document.

I am a member of Financial Advice New Zealand and the Insurance Brokers Association of New Zealand. I adhere to their Code of Ethics and Practice Standards in all facets of our business.





How I give advice

When I give personalised financial advice I follow the internationally recognised process:



Code of conduct

When I give personalised financial advice I adhere to these 5 standards:

- 1. Treat clients fairly
- 2. Give financial advice that is suitable
- 3. Act with integrity
- 4. Protect client information
- 5. Ensure that the client understands the financial advice

Ongoing service and Claims

We will contact you annually and offer to <u>review your financial situation</u> to ensure your plan is still suitable for your circumstances and objectives. Because personal circumstances change over time, we offer this ongoing review service, so your investments and insurances can be updated to suit you and your family. We have <u>specialised people</u> to deal with claims in risk insurance and general insurance. We also offer a proactive service for claims, for help with submitting your claim, should you need it.