





Carissa Fairbrother – FSP91361 Financial Adviser & Keynote Speaker (FA) carissa@rivalwealth.co.nz 021 904 375

# **Adviser Declaration**

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#### My experience

I am a Financial Adviser (FA) under RIVAL Wealth's Financial Advice Provider Licence through the Financial Markets Authority and a member of Financial Advice New Zealand. My expertise is providing advice on cash management, debt management, ACC, personal risk management, estate planning information, KiwiSaver and investment advice. I am a director and shareholder of RIVAL Wealth Ltd, a specialist financial advice company which aims to provide solutions for you to make an informed decision about your financial situation.

In 2001, I began my insurance career working with the largest brokerage in New Zealand as a Financial Services Broker, where I provided specialist risk advice to clients in the Wellington Market. In 2005, I travelled to Ireland with my husband Tim, who also works at RIVAL Wealth as a Financial Adviser and Certified Financial Planner.

On returning to New Zealand, Tim and I established RIVAL Wealth in January 2008 and I have been practicing as a financial adviser since then. My passion is helping people become financially organised and I thoroughly enjoy keynote speaking around New Zealand.

### My relevant qualifications and business

I have completed the New Zealand Certificate in Financial Services Level 5 with strands in investment and insurance. I am proud of the business awards we have received and love being a part of the success.















I keep my knowledge and competence up-to-date through <u>continuing education</u> (consisting of seminars, technical briefings, product accreditation and conference workshops). This includes keeping up-to-date with changes to the Code of Professional Conduct for Financial Advisers and relevant consumer laws such as the Fair Trading Act.

## Services we provide

I provide advice in the following subject areas:

Area	General Information
Comprehensive Financial Planning	Full analysis of your situation aligned with your financial objectives.
Cash and Debt Management	Providing personal advice on budgeting, debt restructuring and establishing sufficient cash reserves.
Risk Management	Protecting personal risk and ensuring sufficient cash is available in the event of disability, illness or death.
Investment and Retirement Planning	Considering risk profile, investment timeframes and cash flow needs, recommending appropriate solutions to you.

I cannot give advice on the following but can refer you to an expert within our business:

Area	General Information
General Insurance	Protecting your possessions and actions against unforeseen loss or damage. Referred to a general insurance expert within our business.

#### **How I Operate**

If you engage in personalised advice, my services will take in to account <u>your personal objectives</u>, <u>financial situation</u> <u>and needs</u>. It will be clear and concise and provide you sufficient information to make an informed decision. This process can require a series of meetings with you before our advice is finalised. The services I provide will depend on your needs and may include any or all of those detailed in this document.

I am a member of Financial Advice New Zealand and adhere to their Code of Ethics and Practice Standards in all facets of our business.

Financial Advice

Advice

### How I give advice

When I give personalised financial advice I follow the internationally recognised process:



#### **Code of conduct**

When I give personalised financial advice I adhere to these 5 standards:

- 1. Treat clients fairly
- 2. Give financial advice that is suitable
- 3. Act with integrity
- 4. Protect client information
- 5. Ensure that the client understands the financial advice

#### **Ongoing service and Claims**

We will contact you annually and offer to <u>review your financial situation</u> to ensure your plan is still suitable for your circumstances and objectives. Because personal circumstances change over time, we offer this ongoing review service, so your investments and insurances can be updated to suit you and your family. We have <u>specialised people</u> <u>to deal with claims</u> in risk insurance and general insurance. We also offer a proactive service for claims, for help with submitting your claim, should you need it.